



HOUSING

AUTHORITY OF THE  
CITY OF SANTA BARBARA

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April 1, 2020

To Our Esteemed Landlords, Managers, and Partners,

The COVID-19 health emergency has also dealt an enormous blow to our national and local economies. We are just beginning to see the fallout and want you to know that the Housing Authority of the City of Santa Barbara (HACSB) is doing everything to continue to monitor the situation and make adjustments as necessary.

Many of our clients and your tenants have lost their jobs. HACSB is able to assist our clients if their income has been reduced. While we have attempted to communicate this to our clients, we also want you to know what we are doing. If you know of a voucher holder that has lost their job or has a reduced schedule, please encourage them to report the changes by email, or fax to HACSB. Envelopes can also be dropped into the mailbox slot in the door at our main office located at 808 Laguna Street in Santa Barbara.

Voucher holders can send the change of income to [info@hacsb.org](mailto:info@hacsb.org) and the information will be forwarded to corresponding case worker to make the change in tenant rent. Any reduction in tenant rent will be matched with an increase in the HAP payment made to the landlord by HACSB to ensure the owner receives the full contract rent. If changes are made close to the 1<sup>st</sup> of the month, it may take another week to issue the supplemental HAP payment. We thank you in advance for your understanding of last minute income changes and how it can affect payment to you.

While our offices are closed to the public and many of our staff are working remotely, we continue to offer limited supportive services for our clients. If one of our clients is in need of supportive services, please let us know at [info@hacsb.org](mailto:info@hacsb.org) and we will do what we can to assist.

We have had a number of you ask about the Temporary Eviction Moratorium Ordinance ("TEMO"). It is a local law passed by the Santa Barbara City Council to protect residential and commercial tenants from eviction for nonpayment of rent due to the COVID-19 emergency. The TEMO went into effect on March 24, 2020. For more information, visit [https://www.santabarbaraca.gov/gov/depts/attorney/rental\\_housing\\_information.asp](https://www.santabarbaraca.gov/gov/depts/attorney/rental_housing_information.asp)

We value the relationship we have with you and want to ensure that you can continue to operate your business with as little interruption as possible. If you have any concerns or comments, please let us know.

Sincerely,

HOUSING AUTHORITY OF THE  
CITY OF SANTA BARBARA

ROB FREDERICKS  
Executive Director/CEO