



THE IMPORTANCE OF AFFORDABLE HOUSING

The Supreme Court of the United States declared in 1921 that housing is a "necessary of life." Nevertheless, nearly a century later the number of people living on the streets, permanently or temporarily, continues to be a significant national problem. Millions of extremely-low, low, and moderate-income families and individuals struggle every day to afford a safe, decent, healthy place to call home, and many are unable to afford the most basic of necessities after paying rent.

For the last several years, Congress has imposed deep cuts to federal non-defense discretionary spending programs including essential safety net affordable housing programs such as the Section 8 Housing Choice Voucher Program, Public Housing Capital Fund and Operating Grants and the Community Development Block Grant Program. These cuts to the Housing and Urban Development's budget threaten to turn an affordable housing problem into a crisis. Additionally, the Federal Low Income Housing Tax Credit (LIHTC) program, one of the only avenues available to provide new affordable rental housing, is becoming more and more competitive for affordable housing providers.

A lack of affordable housing affects not only the most vulnerable living in our communities, but also a wide range of our workforce. Virtually nowhere in the U.S. can a full-time, minimum-wage employee afford a one-bedroom apartment. Applying the standard of paying no more than 30% of income for housing costs, a household must earn \$100,000 annually (\$8,333 per month or \$48.08 per hour) to afford the average rent of \$2,500 for a two bedroom apartment in Santa Barbara.

Why is affordable housing so important?

- Safe, decent and affordable housing creates an environment that promotes healthy growth and development in children, and allows families to thrive, seniors to age in place, and veterans and individuals with disabilities to be surrounded and supported by community.
- Affordable housing promotes diversity by creating communities comprised of people of various socioeconomic, educational, professional and cultural backgrounds.
- Essential service workers such as teachers, firefighters, police officers and health care workers need safe, affordable housing opportunities within a reasonable distance from their work.
- Research supports the critical link between stable, decent, and affordable housing and positive health outcomes.
- Building new affordable housing and rehabilitating existing housing creates jobs and this has a positive ripple effect on the local economy.
- Permanent supportive housing reduces the need for costly public services by providing permanent housing along with life-enhancing — even life-saving — supportive services to help formerly homeless individuals and families maintain their housing.

This year's Annual Report and Calendar highlights the Housing Authority's accomplishments, portrays images of affordable housing done right, and most importantly, celebrates how our work has changed lives and created opportunities.

Oovie K Hughes

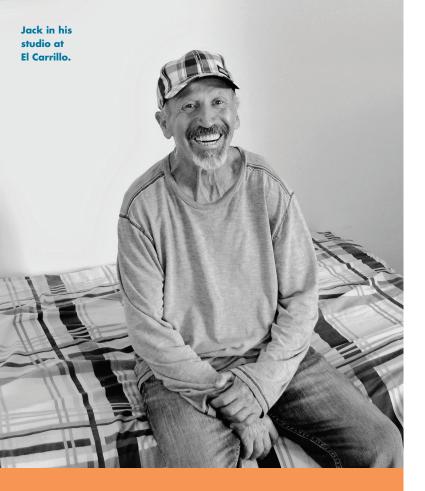
R1 1a Form

David K. Hughes

Chair, Housing Authority Board of Commissioners

Rob L. Fredericks

Executive Director/CEO



Often homeless since his discharge from the Army in 1973, Jack moved into his first permanent home at El Carrillo. "It is perfect," Jack says. "It's like living in a castle after living on the streets. I go to drink coffee at McDonalds, I go to Jodi House for yoga classes, I am learning how to use a computer, I go to group meetings to work on my memory, and I read books at home. And I finally was able to go to a concert at the Santa Barbara Bowl."

| Number of homeless persons housed since opening | 184 |
|---|----------|
| Number of homeless veterans housed since opening | 35 |
| Current number of veterans | 16 |
| Longest time homeless before being housed at El Carrillo | 40 years |
| Averge age of resdents at El Carrillo | 57 years |
| Oldest resident housed at El Carrillo | 63 years |
| Current original El Carrillo tenants | 7 |

EL CARRILLO 11 YEARS OF HOUSING THE HOMELESS

El Carrillo, the Housing Authority's beautiful Spanish-style apartment complex located in downtown Santa Barbara, is the first development of its kind in Santa Barbara County to provide permanent, affordable housing with on-site supportive services for homeless individuals.

A 61 studio-unit development financed through public/private funding of the Low Income Housing Tax Credit program, El Carrillo is an example of a project born out of the recognized need that to successfully transition into, and maintain, permanent housing, simply providing a roof over one's head, without the social service counterpart, is not enough.

The Housing Authority and partner PathPoint have been working together since 2006, when El Carrillo opened its doors, to provide services such as mental health treatment, addiction counseling, job training, life skills and budgeting classes.

El Carrillo has been one of the Housing Authority's greatest success stories. 184 formerly homeless individuals have found a home at El Carrillo over the past 11 years. As one resident states: "Thank you so much for the opportunity to become a viable part of society again – I can come home instead of getting off of work and having no place to go other than my car."



STORIES OF SUCCESS

We seldom pause to consider the gravity of what "home" represents — safety, community, stability, a foundation for opportunity and growth. We believe stable and affordable housing is one of the most important determinants of a healthy life filled with opportunity.

Bill is a Vietnam Veteran, and served over 18 years with the National Guard. He is a native of Santa Barbara, where he raised two daughters and a grandson. Then, as he describes it, his life went downhill. His eldest daughter passed away, he lost his wife to mental illness, and his long-time employer laid him off. Bill explains he became deeply depressed, began living in his car, and then on the street when unemployment payments stopped. Regarding his eligibility for affordable housing through the Housing Authority, he states, "I have hope again. Thank you, I now have my life back."

Anthony was a shy and quiet teen when he started the Earn and Learn program this summer. Hence, Celia Wright, program leader, was surprised to receive an email from him after the conclusion of the six-week series imparting some very exciting news: he had been hired by a local company. "This is very exciting for me as it will be my first job ever", shared Anthony. "Through the classes, I learned many social skills and tools that help me feel more comfortable and prepared for a work environment. I also want to think those classes help pushed me to try even harder to find a job, and it was successful!"

All eight recipients of the Housing Authority's Scholarship Fund this year are current or former residents of low-income housing, and most are first generation college students. All of their stories are inspiring. Raised by her single father, Anne states, "I know that I am not only working towards earning this degree for myself, but for both my father and I." Regino conveys an important message, "This scholarship is an opportunity to beat the

odds that were heavily against me." Maria expressed her gratitude for the opportunity to live in affordable housing, describing it as "a blessing for my family and me", and adding, "your investment in my education is one that will be advantageous to my future. This is a stepping stool to a number of opportunities and a chance to create change in my community, family and life."

Andrew and his wife Traci, with the help of the Section 8 Family Self Sufficiency program, were able to set goals for themselves and take the necessary steps to build a better life for their three children. They found steady jobs, graduated from school, and learned new ways to budget and save. "The Housing Authority was our 1st stepping stone to a future that we didn't think existed." They continue to advance in their careers with the stability they now have. They recently relinquished their Section 8 assistance and now live in Carpinteria. Their story is evidence that economic self-reliance starts with affordable housing.

Through the Housing Authority's summer program, Literacy in the Garden, kids explore a variety of literature, boost reading and writing skills, create art and cultivate in the garden. As part of the Santa Barbara County Campaign for Grade Level Reading collaborative, the Housing Authority's students showed the greatest improvement in literacy scores over the summer of any member of the collaborative. On average, Literacy in the Garden participants gained 88% of one grade level from where they began the summer!



The "Pumphouse" at 509 W. Victoria St. was built in 1931 and served as the City of Santa Barbara's water pump-house. Acquisition by the Housing Authority in 1988 involved rehabilitation of the historic structure (pictured) and new construction of 10 large family units. This former pump-house was designated a "Structure of Merit" by the City of Santa Barbara in 1985 due to its historic significance.

2017 HIGHLIGHTS



Grace Village – The award of Low Income Housing Tax Credits provided the necessary funds to begin construction of this new, affordable housing development. Grace Village will become a place to call home for *57* low-income seniors upon completion in early 2018.

Public Housing Repositioning – The Housing Authority completed the conversion of 496 units of HUD-assisted Public Housing to locally owned affordable units. This more stable funding platform allows for extended useful life through rehabilitation and extensive renovations. Pearl Gardens, 13-21 South Soledad, and Sycamore Gardens, 211-221 Sycamore Lane, were two properties included in the disposition in desperate need of rehabilitation.

The Gardens on Hope – Final development entitlements were received from the City of Santa Barbara allowing for the development of 90 units to serve frail low-income seniors.

Johnson Court – Final development entitlements were received from the City of Santa Barbara allowing for the development of 17 units to serve homeless veterans. The Central Coast Collaborative Vulnerability Index database shows there are currently 210 homeless veterans on our streets.

Health Access and Care Coordination -

The Health Access and Care Coordination (HACC) Project is an innovative multi-agency, multi-disciplinary collaborative focused on expanding access and improving coordination city-wide in Santa Barbara to ensure equitable healthcare for newly eligible Medi-Cal members residing in affordable housing. CenCal Health funded this initiative through a contract with the Housing Authority and to date over 900 unduplicated persons have been served through this program.

Sweet Success – The Housing Authority's Family Self Sufficiency (FSS) program helps low-income families pursue and maintain employment and financial independence while working toward educational, professional, and personal goals. It takes perseverance, commitment, and resilience to graduate from the FSS program, and this year the 13 "graduates" met their self-sufficiency goals and between them have earned a GED; Master of Arts in Education; Dental Assistant Certification; and increase of over \$20,000 in annual income.

Earn and Learn – This pilot program was implemented to provide mentoring, education, and job readiness training for at risk youth assisted by the Housing Authority, between the ages of 15 and 21 years of age. Twelve teens participated in the six-week workshop that included a variety of classes designed to help students obtain jobs, internships, learn about handling their finances and explore potential careers.

Campaign for Grade Level Reading – The Housing Authority collaborated with the United Way to become an official campaign community to help resident youth achieve success through literacy.

The "Missing Middle" – The Housing Authority is now expanding its reach to Santa Barbara's moderate income families – defined as those earning \$77,100 -\$92,500 (120% AMI) for a family of four – who are fleeing the area due to high rents and inaccessibility to homeownership. Through our nationally recognized Workforce Housing program, we are addressing the need for affordable housing for our community's low to moderate-income workforce.

Investing in Our Future – The Housing Authority Scholarship Fund was created in 1998 to provide youth living in Housing Authority and Section 8 assisted properties the financial aid necessary to pursue higher education with the goal of becoming self-sufficient. For the 2017-2018 school year, eight scholarships were awarded to students attending Santa Barbara City College, UC Santa Barbara, UC Berkeley, UC Santa Cruz, Art Institute of New York City and Westmont.





SYCAMORE GARDENS 211-221 Sycamore Lane / 20 three-bedroom townhouses

TRANSFORMING PUBLIC HOUSING

Public housing was established to provide decent and safe rental housing for eligible low-income families, the elderly, and persons with disabilities. However, public housing units across the country have been underfunded by Congress for many years, delaying necessary maintenance and repairs that have amounted to \$26 billion.

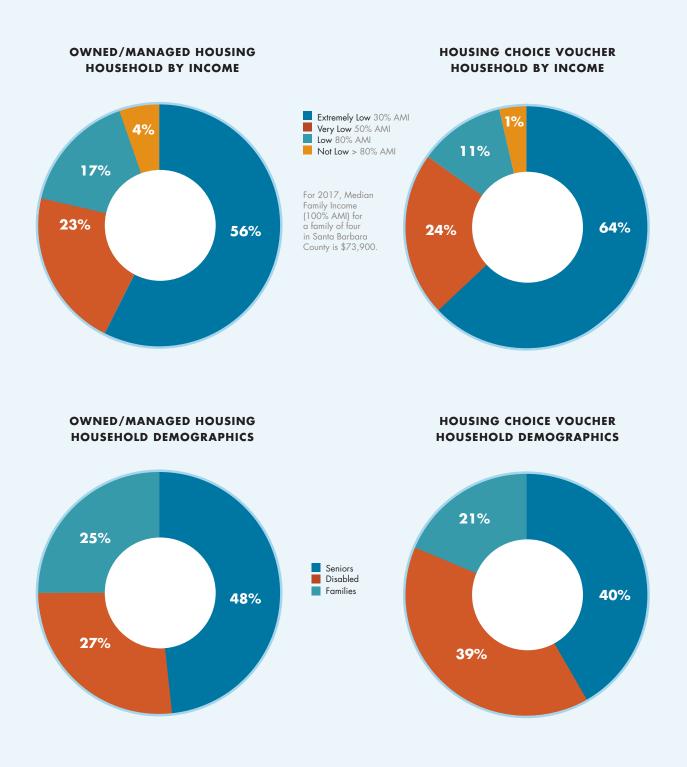
In response to these serious needs, Congress enacted the Rental Assistance Demonstration (RAD) in 2012 to preserve and improve public housing buildings. RAD is the voluntary, permanent conversion of public housing to the Section 8 housing program which allows for more funding flexibility, including the use of other funding sources like tax credits, to maintain and improve existing public housing buildings. RAD also guarantees strong tenant protections that tenants had under the public housing program.

Since 2011, the Housing Authority has been working to reposition its entire HUD-assisted Public Housing portfolio (496 units spread over 33 distinct properties) in order to meet the growing rehabilitation needs of the aging developments and to promote and ensure their viability for future generations.

Santa Barbara Affordable Housing Group, an instrumentality of the Housing Authority, was created to take ownership of the repositioned units. In 2016, the Housing Authority completed the transfer of all of its former HUD-assisted Public Housing units. This portfolio transfer places all of the Housing Authority's heretofore HUD Public Housing units on a far more sustainable funding platform.

Pearl Gardens and **Sycamore Gardens** are two former Public Housing developments repositioned out of the Public Housing Program through RAD. Both properties were developed in the early seventies and needed extensive renovations, including new windows, roofing, siding, flooring, cabinets, tank-less water heaters, energy efficiency appliances and photovoltaic solar panels.

WHO WE SERVE



Combined Statement of Net Position

As of March 31, 2017

Combined Statement of Revenue, **Expenses & Change in Net Position**

For the Fiscal Year Ended March 31, 2017

ASSETS

| \$1 | 108,812,866 |
|-----|--------------------------|
| \$ | 85,287,085 |
| \$ | 49,561,281 35,725,804 |
| \$ | 23,525,781 |
| | 64,800 |
| | 102,024 |
| | 487,794 |
| | 2,244,000 |
| | 4,615,571 13,051,277 |
| \$ | 2,960,315 |
| | \$ |

| \$ | 20,225,600 5,601,944 47,118,770 72,946,314 |
|----|--|
| • | 20,225,600 |
| • | 20,225,600 |
| • | , , |
| \$ | 35,866,552 |
| \$ | 35,866,552 |
| | |
| | |
| \$ | 33,599,996 |
| | 2,279,830 |
| | 2,754,682 |
| \$ | 28,565,484 |
| | |
| | 2,266,556 |
| | 367,206 |
| | 770,197 |
| | 531,589 |
| \$ | 597,564 |
| | \$ |

REVENUE

| Operating Revenue (Expense) ncome POSITION, BEGINNING OF YEAR | \$ \$ | 367,313 2,168,479 70,777,835 |
|--|----------|------------------------------------|
| | - | |
| Operating Revenue (Expense) | \$ | 367,313 |
| | | |
| ain on Disposition of Assets JD Capital Grants erest Expense | | 768,056 416,410 (857,909) |
| Operating Revenue (Expense) estment Income | \$ | 40,756 |
| OPERATING INCOME | \$ | 1,801,166 |
| Operating Expenditures: | \$ | 37,267,325 |
| ousing Assistance Payments | | 21,797,487 |
| eneral Expense preciation | | 1,801,411 1,985,609 |
| aintenance & Operations | | 3,659,215 |
| nant Services lities | | 1,589,637 972,261 |
| ating Expenses: ministration | \$ | - / - / |
| Operating Revenue | \$ | 39,068,491 |
| her Operating Income | | 3,275,403 |
| JD CFP Operating Grants | | 127,281 |
| | \$ | 6,664,383 29,001,424 |
| ating Revenue: nant Rent JD Operating Grants | \$ | |

Housing Authority of the City of Santa Barbara Portfolio

| ADDRESS NAME | | UNITS | ТҮРЕ |
|---------------------------|---------------------------------|-------|------------------|
| SANTA BARBARA AFFOR | RDABLE HOUSING GROUP | | |
| 1831 De La Vina St. | N/A | 4 | Senior |
| 2721 Miradero Dr. | Arroyo Miradero | 10 | Senior |
| 175 S. La Cumbre Ln. | Vista La Cumbre | 36 | Senior |
| 401-404 Transfer Ave. | Castillo Court | 8 | Senior |
| 721 Laguna St. | Presidio Springs | 122 | Senior |
| 716 N. Salsipuedes St. | N/A | 2 | Family |
| 602 Pico Ave. | N/A | 2 | Family |
| 217-227 S. Salinas St. | N/A | 10 | Family |
| 221-223 W. Victoria St. | N/A | 12 | Family |
| 125 S. Voluntario St. | N/A | 3 | Family |
| 519-521 N. Alisos St. | N/A | 4 | Family |
| 602 Eucalyptus Ave. | N/A | 4 | Family |
| 422 Old Coast Hwy. | Old Coast Townhouses | 5 | Family |
| 902 Olive St. | Olive Townhouses | 6 | Family |
| 3931-3937 Via Diego | N/A | 24 | Family |
| 82 N. La Cumbre Rd. | N/A | 11 | Family |
| 30.5 Rancheria St. | Monteria Village | 4 | Family |
| 512-524 W. Montecito St. | Monteria Village | 24 | Family |
| 630 Bath St. | N/A | 2 | Family |
| 231-233 W. Ortega St. | N/A | 4 | Family |
| 323-327 S. Voluntario St. | Paseo Voluntario | 9 | Family |
| 606 W. Micheltorena St. | N/A | 1 | Family |
| 1507 San Pascual St. | N/A | 2 | Family |
| 219-231 Meigs Rd. | N/A | 18 | Family |
| 1934-1938 Elise Way | N/A | 16 | Family |
| 818-826 Laguna St. | Presidio Gardens | 8 | Family |
| 821 Vine Ave. | Presidio Gardens | 6 | Family |
| 820-824 Vine Ave. | Presidio Gardens | 4 | Family |
| 825 Olive St. | Presidio Gardens | 4 | Family |
| 511-515 E. Ortega St. | Presidio Gardens | 12 | Family |
| 714-720 Olive St. | Presidio Gardens | 12 | Family |
| 1913 San Pascual St. | N/A | 10 | ′ |
| 610-616 W. Carrillo St. | Casa Carrillo | 7 | Family Family |
| 1203-1215 Castillo St. | Wilson Cottages | 16 | Family |
| 416-422 W. Anapamu St. | | | ′ |
| | Wilson Cottages Hoit Gardens | 8 | Family |
| 28-38 N. Voluntario St. | | 6 | Family |
| 1112-1120 E. Mason St. | Hoit Gardens | 4 | Family |
| 620-652 Castillo St. | La Casa Castillo | 17 | Family |
| TOTAL SBAHG UNITS | | 465 | |

COMMUNITY BASED SUPPORTIVE HOUSING

| 3030 De La Vina St. | Firehouse | 16 bed | Transitional |
|-----------------------------|-------------|----------|---------------|
| 2612 Modoc Rd. | Sarah House | 11 group | Special needs |
| 1020 Placido Ave. | N/A | 12 bed | Detox |
| 2904 State St. | N/A | 8 | Family |
| TOTAL COMMUNITY BASED UNITS | | 47 | |

| ADDRESS | DRESS NAME | | ТҮРЕ | | | | |
|-------------------------------|----------------------|-----|--------------|--|--|--|--|
| LOCALLY OWNED / NON-HUD | | | | | | | |
| 922 Castillo St. | Casa De Las Fuentes | 42 | Downtown Wkr | | | | |
| 509-515 W. Victoria St. | N/A | 11 | Family | | | | |
| 633 De La Vina St. | N/A | 8 | Family | | | | |
| 2941 State St. | N/A | 6 | Family | | | | |
| 425-431 E. Ortega St. | N/A | 3 | Family | | | | |
| 705 Olive St. | N/A | 3 | Family | | | | |
| 801-835 Olive St. | N/A | 18 | Family | | | | |
| 630 W. Arrellaga St. | N/A | 4 | Family | | | | |
| 309-311 S. Voluntario St. | Paseo Voluntario | 18 | Family | | | | |
| 810 Vine St. | N/A | 1 | Family | | | | |
| 809-811 Olive St. | N/A | 3 | Family | | | | |
| 816 Vine Ave. | N/A | 6 | Senior | | | | |
| 817 Olive St. | N/A |] | Senior | | | | |
| 1027 E. Ortega St. | N/A | 6 | Senior | | | | |
| 224 W. Ortega St. | N/A | 6 | Senior | | | | |
| 821 E. Figueroa St. | N/A | 6 | Family | | | | |
| 1012-1024 E. De La Guerra St. | Casitas De La Guerra | 15 | Family | | | | |
| 2525 De La Vina St. | N/A | 6 | Family | | | | |
| 616 W. Mission St. | N/A | 6 | Family | | | | |
| 1910 San Pascual St. | N/A | 12 | Family | | | | |
| 1022 Garden St. | N/A | 6 | Family | | | | |
| 100 N. La Cumbre | N/A | 19 | Family | | | | |
| TOTAL NON-HUD UNITS | | 206 | | | | | |

LOW INCOME HOUSING TAX CREDIT

| 422 E. Cota St. | Artisan Court | 56 | Hmless/Downtown Wkr |
|-------------------------------|---------------------|--------------------|---------------------------|
| 315 W. Carrillo St. | El Carrillo | 62 | Hmless/Downtown Wkr |
| 512 Bath St. | Bradley Studios | 54 | Hmless/Downtown Wkr |
| 227 W. De La Guerra St. | Cottage Gardens | 17 | Senior |
| 1116 De La Vina St. | Garden Court | 98 | Senior |
| 401-419 Santa Fe Place | Villa Santa Fe I | 107 | Senior |
| 1433-1443 La Vista Del Oceano | Villa Santa Fe I | N/A | Senior |
| 1420-1430 Cliff Dr. | Villa Santa Fe I | N/A | Senior |
| 521 N. La Cumbre Rd. | Villa Santa Fe Ii | 60 | Senior |
| 13-21 S. Soledad St. | Pearl Gardens | 15 | Family |
| 211-221 Sycamore Ln. | Sycamore Gardens | 20 | Family |
| 518 E. Canon Perdido St. | Eleanor Apartments | 8 | Family |
| 3869 State St. | Grace Village | 58 | Senior/Under Construction |
| 251 S. Hope Avenue | The Gardens on Hope | Vacant Land | Future Development |
| 813 E. Carrillo St. | Johnson Court | Single Family Home | Future Development |
| TOTAL LIHTC/LEASED UNITS | | 547 | |

SECTION 8 HOUSING CHOICE VOUCHER / SHELTER PLUS CARE

| Dispersed throughout the city Dispersed throughout the city Section 8 rental assistar Shelter Plus Care | | 2366 55 | Family/elderly Family/elderly | |
|--|--|------------|----------------------------------|--|
| TOTAL SECTION 8 HCV/SPC | | 2421 | | |
| TOTAL HOUSING UNITS | | 3868 | | |



2017 HOUSING AUTHORITY TEAM

BOARD OF COMMISSIONERS

David K. Hughes, Chair Don Olson, Vice-Chair Geoff Green David Gustafson Lawrence Larsson Victor Suhr Patricia Wheatley

MANAGEMENT STAFF

Rob Fredericks,
Executive Director/
Chief Executive Officer
Skip Szymanski,
Deputy Executive Director/
Chief Operating Officer

Tiffany Carter,
Human Resources Manager

Dale Fathe-Aazam,

Director of Property,
Development & Adminstration

Veronica Loza,

Director of Housing Programs

Robert Peirson,

Director of Finance

STAFF

Cesar Alcala
Derek Aleksander
Martha Angel
Bernard Baggarly
Octavio Botello
Charla Bregante
Eduardo Capristo
Anthony DeAnda
Jennifer Diaz
Dee Eduarte
Janett Emery
Brenda Escoto Morales

Andrea Fink
Julia Garcia
Miguel Garcia
Andrew Gonzales
Kevin Guerra
Rigoberto Gutierrez
Miguel Hernandez
Primitiva Hernandez
Antonia Hood
Jose Manuel Jauregui Cruz
Juan Lizalde
Matias Lopez Escareno
Christina Mathieu

Alicia Esparza

Clarissa Montenegro-Uhl Jerry Morales Tiffany Morten

Maximo Navarro Stefan Ornelas

Adriana Ortega Leanna Pearson Salvador Pereyra III Jose Quezada

Janice Rodriguez

Magdalena Rodriguez

Vilma Rodriguez

Amado Rubio-Sanchez

Guadalupe Sanchez

Jennifer Schipa

Tracey Taylor

Hector Torres

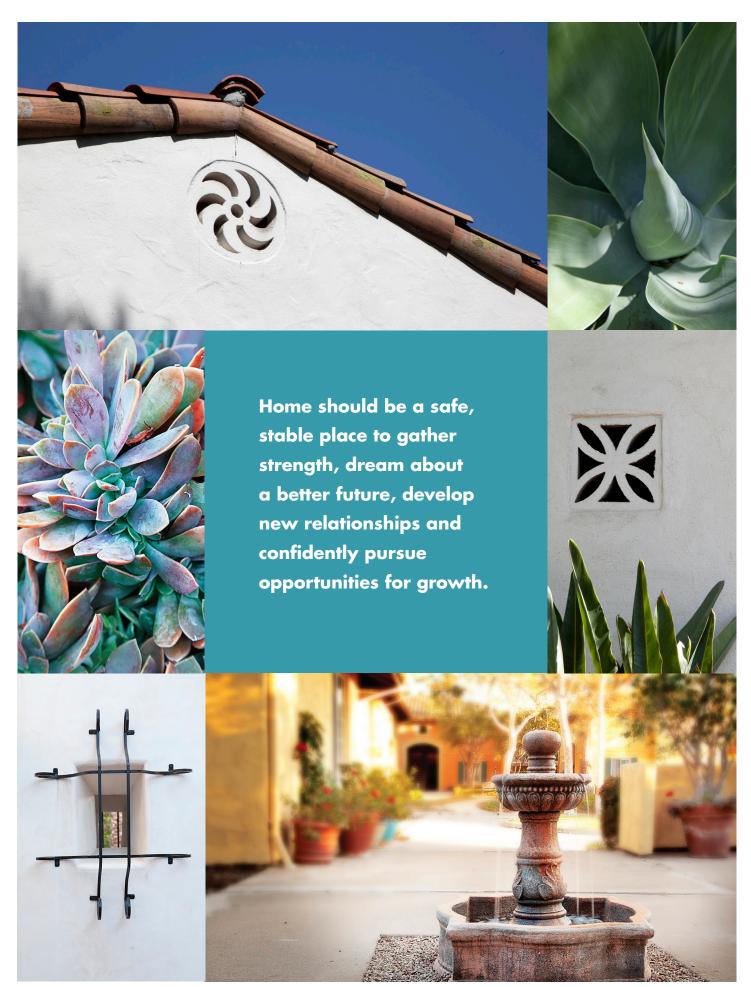
Beatriz Valenzuelo

Heladio Vega

Perla Vega Angel Velasquez

Gerardo Velazquez Alice Villarreal Redit

Timothy Waaler Celia Wright





JANUARY 2018

| SUNDAY | MONDAY | TUESDAY | WEDNESDAY | THURSDAY | FRIDAY | SATURDAY |
|--------------------------------------|---|---------|-----------|----------|--------|----------|
| | NEW YEAR'S DAY | 2 | 3 | 4 | 5 | 6 |
| 7 | 8 | 9 | 10 | 11 | 12 | 13 |
| 14 | MARTIN LUTHER KING DAY | 16 | 17 | 18 | 19 | 20 |
| 21 | 22 | 23 | 24 | 25 | 26 | 27 |
| 28 | 29 | 30 | 31 | | | |
| DECEMBER S M T W T F S | FEBRUARY S M T W T F S 1 2 3 4 5 6 7 8 9 10 11 12 13 14 15 16 17 18 19 20 21 22 23 24 25 26 27 28 | | | | | |



FEBRUARY 2018

| SUNDAY | MONDAY | TUESDAY | WEDNESDAY | THURSDAY | FRIDAY | SATURDAY |
|---|---|---------|----------------------|----------|--------|----------|
| | | | | 1 | 2 | 3 |
| 4 | 5 | 6 | 7 | 8 | 9 | 10 |
| 11 | 12 | 13 | 1.4. VALENTINE'S DAY | 15 | 16 | 17 |
| 18 | PRESIDENTS' DAY | 20 | 21 | 22 | 23 | 24 |
| 25 | 26 | 27 | 28 | | | |
| JANUARY 5 M T W T F S 1 2 3 4 5 6 7 8 9 10 11 12 13 14 15 16 17 18 19 20 21 22 23 24 25 26 27 28 29 30 31 | MARCH S M T W T F S 1 2 3 4 5 6 7 8 9 10 11 12 13 14 15 16 17 18 19 20 21 22 23 24 25 26 27 28 29 30 31 | | | | | |



MARCH 2018

| SUNDAY | MONDAY | TUESDAY | WEDNESDAY | THURSDAY | FRIDAY | SATURDAY |
|---|--|------------------|-----------|----------|----------------|------------------------|
| | | | | 1 | 2 | 3 |
| 4 | 5 | 6 | 7 | 8 | 9 | 10 |
| DAYLIGHT SAVINGS TIME STARTS | 12 | 13 | 14 | 15 | 16 | 17 SAINT PATRICK'S DAY |
| 18 | 19 | 20 SPRING BEGINS | 21 | 22 | 23 | 24 |
| 25 | 26 | 27 | 28 | 29 | 30 PASSOVER | 31 CESAR CHAVEZ DAY |
| FEBRUARY S M T W T F S 1 2 3 4 5 6 7 8 9 10 11 12 13 14 15 16 17 18 19 20 21 22 23 24 25 26 27 28 | S M T W T F S 1 2 3 4 5 6 7 8 9 10 11 12 13 14 15 16 17 18 19 20 21 22 23 24 25 26 27 28 29 30 | | | | | |



APRIL 2018

| SUNDAY | MONDAY | TUESDAY | WEDNESDAY | THURSDAY | FRIDAY | SATURDAY |
|--|---|---------|-----------|----------|--------|----------|
| 1 | 2 | 3 | 4 | 5 | 6 | 7 |
| EASTER | | | | | | |
| 8 | 9 | 10 | 11 | 12 | 13 | 14 |
| 15 | 16 | 17 | 18 | 19 | 20 | 21 |
| 22 | 23 | 24 | 25 | 26 | 27 | 28 |
| 29 | 30 | | | | | |
| MARCH S M T W T F S 1 2 3 4 5 6 7 8 9 10 11 12 13 14 15 16 17 18 19 20 21 22 23 24 25 26 27 28 29 30 | MAY S M T W T F S 1 2 3 4 5 6 7 8 9 10 11 12 13 14 15 16 17 18 19 20 21 22 23 24 25 26 27 28 29 30 31 | | | | | |



MAY 2018

| SUNDAY | MONDAY | TUESDAY | WEDNESDAY | THURSDAY | FRIDAY | SATURDAY |
|--|--|---------|-----------|----------|--------|---------------|
| | | 1 | 2 | 3 | 4 | 5 |
| 6 | 7 | 8 | 9 | 10 | 11 | CINCO DE MAYO |
| MOTHER'S DAY | 14 | 15 | 16 | 17 | 18 | 19 |
| 20 | 21 | 22 | 23 | 24 | 25 | 26 |
| 27 | 28 MEMORIAL DAY | 29 | 30 | 31 | | |
| *** APRIL *** *** S M T W T F S *** 1 2 3 4 5 6 7 8 9 10 11 12 13 14 15 16 17 18 19 20 21 22 23 24 25 26 27 28 29 30 | S M T W T F S 1 2 3 4 5 6 7 8 9 10 11 12 13 14 15 16 17 18 19 20 21 22 23 24 25 26 27 28 29 30 | | | | | |



JUNE 2018

| SUNDAY | MONDAY | TUESDAY | WEDNESDAY | THURSDAY | FRIDAY | SATURDAY |
|---|---------------------------|---------|-----------|----------|--------|----------|
| | | | | | 1 | 2 |
| 3 | 4 | 5 | 6 | 7 | 8 | 9 |
| 10 | 11 | 12 | 13 | 14 | 15 | 16 |
| 17 | 18 | 19 | 20 | 21 | 22 | 23 |
| 24 | 25 | 26 | 27 | 28 | 29 | 30 |
| MAY T W T F S 1 2 3 4 5 6 7 8 9 10 11 12 13 14 15 16 17 18 19 20 21 22 23 24 25 26 27 28 29 30 31 | S M T W T F S | | | | | |



JULY 2018

| SUNDAY | MONDAY | TUESDAY | WEDNESDAY | THURSDAY | FRIDAY | SATURDAY |
|---|--|---------|--------------------|----------|--------|----------|
| 1 | 2 | 3 | A INDEPENDENCE DAY | 5 | 6 | 7 |
| 8 | 9 | 10 | 11 | 12 | 13 | 14 |
| 15 | 16 | 17 | 18 | 19 | 20 | 21 |
| 22 | 23 | 24 | 25 | 26 | 27 | 28 |
| 29 | 30 | 31 | | | | |
| S M T W T F S 1 2 3 4 5 6 7 8 9 10 11 12 13 14 15 16 17 18 19 20 21 22 23 24 25 26 27 28 29 30 | AUGUST S M T W T F S 1 2 3 4 5 6 7 8 9 10 11 12 13 14 15 16 17 18 19 20 21 22 23 24 25 26 27 28 29 30 31 | | | | | |



AUGUST 2018

| SUNDAY | MONDAY | TUESDAY | WEDNESDAY | THURSDAY | FRIDAY | SATURDAY |
|--|--|---------|-----------------|----------|------------------|----------|
| | | | 1 | 2 | 3 | 4 |
| 5 | 6 | 7 | FIESTA BEGINS 8 | 9 | FIESTA PARADE 10 | 11 |
| 12 | 13 | 14 | 15 | 16 | 17 | 18 |
| 19 | 20 | 21 | 22 | 23 | 24 | 25 |
| 26 | 27 | 28 | 29 | 30 | 31 | |
| JULY S M T W T F S 1 2 3 4 5 6 7 8 9 10 11 12 13 14 15 16 17 18 19 20 21 22 23 24 25 26 27 28 29 30 31 | SEPTEMBER S M T W T F S 1 2 3 4 5 6 7 8 9 10 11 12 13 14 15 16 17 18 19 20 21 22 23 24 25 26 27 28 29 30 | | | | | |



SEPTEMBER 2018

| SUNDAY | MONDAY | TUESDAY | WEDNESDAY | THURSDAY | FRIDAY | SATURDAY |
|---------------------------|-------------|---------|-----------|----------|---|---|
| | | | | | | 1 |
| 2 | 3 LABOR DAY | 4 | 5 | 6 | 7 | 8 |
| 9 ROSH HASHANAH | 10 | 11 | 12 | 13 | 14 | 15 |
| 16 | 17 | 18 | 19 | 20 | 21 | 22 |
| 23 AUTUMN BEGINS | 24 | 25 | 26 | 27 | 28 | 29 |
| 30 | | | | | *** AUGUST** *** S M T W T F S 1 2 3 4 4 5 6 7 8 9 10 11 12 13 14 15 16 17 18 19 20 21 22 23 24 25 26 27 28 29 30 31 | OCTOBER S M T W T F S 1 2 3 4 5 6 7 8 9 10 11 12 13 14 15 16 17 18 19 20 21 22 23 24 25 26 27 28 29 30 31 |



OCTOBER 2018

| SUNDAY | MONDAY | TUESDAY | WEDNESDAY | THURSDAY | FRIDAY | SATURDAY |
|--|---|---------|-----------|----------|--------|----------|
| | 1 | 2 | 3 | 4 | 5 | 6 |
| 7 | COLUMBUS DAY | 9 | 10 | 11 | 12 | 13 |
| 14 | 15 | 16 | 17 | 18 | 19 | 20 |
| 21 | HACSB FOUNDED | 23 | 24 | 25 | 26 | 27 |
| 28 | 29 | 30 | 31 | | | |
| SEPTEMBER S M T W T F S 1 2 3 4 5 6 7 8 9 10 11 12 13 14 15 16 17 18 19 20 21 22 23 24 25 26 27 28 29 30 | NOVEMBER S M T W T F S 1 2 3 4 5 6 7 8 9 10 11 12 13 14 15 16 17 18 19 20 21 22 23 24 25 26 27 28 29 30 | | | | | |



NOVEMBER 2018

| SUNDAY | MONDAY | TUESDAY | WEDNESDAY | THURSDAY | FRIDAY | SATURDAY |
|---|--|---------|-----------|------------------|--------|----------|
| | | | | 1 | 2 | 3 |
| DAYLIGHT SAVING TIME ENDS | 5 | 6 | 7 | 8 | 9 | 10 |
| 11 VETERAN'S DAY | 12 | 13 | 14 | 15 | 16 | 17 |
| 18 | 19 | 20 | 21 | THANKSGIVING DAY | 23 | 24 |
| 25 | 26 | 27 | 28 | 29 | 30 | |
| S M T W T F S 1 2 3 4 5 6 7 8 9 10 11 12 13 14 15 16 17 18 19 20 21 22 23 24 25 26 27 28 29 30 31 | DECEMBER S M T W T F S 1 2 3 4 5 6 7 8 9 10 11 12 13 14 15 16 17 18 19 20 21 22 23 24 25 26 27 28 29 30 31 | | | | | |



DECEMBER 2018

| SUNDAY | MONDAY | TUESDAY | WEDNESDAY | THURSDAY | FRIDAY | SATURDAY |
|-----------------|----------------|---------------|-----------|----------|---|--|
| | | | | | | 1 |
| | | | | | | |
| | | | | | | |
| 2 | 3 | 4 | 5 | 6 | 7 | 8 |
| | | | | | | |
| hanukkah begins | | | | | | |
| 9 | 10 | 11 | 12 | 13 | 14 | 15 |
| | | | | | | |
| | | | | | | |
| 16 | 17 | 18 | 19 | 20 | 21 | 22 |
| | | | | | | |
| | | | | | WANTER RECOINS | |
| 23 | 24 | 25 | 26 | 27 | WINTER BEGINS 28 | 29 |
| | | | | | | |
| | | | | | | |
| | | CHRISTMAS DAY | KWANZAA | | | |
| 30 | 31 | | | | NOVEMBER S M T W T F S 1 2 3 | JANUARY 2019 S M T W T F S 1 2 3 4 5 |
| | | | | | 4 5 6 7 8 9 10 11 12 13 14 15 16 17 | 6 7 8 9 10 11 12 13 14 15 16 17 18 19 |
| | | | | | 18 19 20 21 22 23 24 25 26 27 28 29 30 | 20 21 22 23 24 25 26 27 28 29 30 31 |
| | NEW YEAR'S EVE | | | | | |

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CORE VALUES

OF THE HOUSING AUTHORITY

COMMITMENT

We are dedicated to our mission and values with an overall attitude of ownership. We act accountably and productively; we are efficient and responsible. We bring passion and enthusiasm to the work that we do.

COMPASSION

We act in a friendly and respectful way. We practice the human virtues of kindness and forgiveness. We remain open and calm.

COMPETENCY

We are knowledgeable and feel confident about the work that we do. We are creative and courageous, taking on new things and being self-motivated. Our positive and upbeat staff act honestly and morally – with integrity.

COOPERATION

We work together as one team, showing respect and appreciation for each person. We are open and receptive to others' contributions and efforts, and we strive to create and achieve common goals. Humor and happiness are part of our work life.

COMMUNICATION

We strive to understand each other, as well as to be understood. We recognize that effective and professional communication and good listening play an important role in the work that we do, and we endeavor to communicate in an open, direct and honest manner, with each other, and with our clients. We embrace an attitude of helpfulness.